

MANHATTAN ENDOSCOPY

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Dear Patient of Manhattan Endoscopy Center (MEC),

We appreciate being entrusted to take excellent care of you during your upcoming procedure.

We would like to provide some information to help you plan your stay with us. You should expect to be at the Center for approximately 2-2.5 hours. This is an estimate.

Prior to arrival, your physician will have given you detailed instructions about preparing for your procedure. If you have any questions, please contact their office. You will receive an automated phone call to verify your appointment, at which time you will be asked a series of questions pertaining to your health history. Given your response, you may receive a phone call from one of our Team members to address your reply in greater detail.

Upon arrival, you will be greeted by our front desk administrative staff. They will give you documents to review and collect your photo identification and insurance card. To maintain your patient privacy and confidentiality (HIPPA), you will be provided a "Quick Pager" device. The device should be kept with you so you can beware its vibrating. Our registration and nursing staff use this device to communicate when they are ready to assist you.

You will be accompanied to the pre-procedure area by a member of the nursing staff to review your medical history and consent by the medical staff. The pager may be given to your care partner or escort and they will be paged once you are awake in our recovery room.

You may be provided a locker to store items during your procedure. Given our limited number of lockers, we ask that you please leave all valuables at home. If you need to bring a mobile phone or other valuables, please give them to your care partner or escort. Women of childbearing age will be required to undergo a urine pregnancy test, even during menses.

After the completion of your procedure, you will recover in our Post Anesthesia Care Unit (PACU). Once you are alert your care partner may join you. Here you will receive post-procedure instructions from your physician and nursing staff prior to discharge home.

The day after your procedure you can anticipate an automated phone call. A reply from a staff member is contingent upon your response to the system questions. **If you have any questions or concerns, please reach out to the physician that performed your procedure.**

In good health,

Your MEC Care Team